

PROVIDER & NETWORK INFORMATION MANAGEMENT

Smartchoice Provider

One connected view of provider information.

Maintain provider, practice, facility and network relationships in a shared data environment. Smartchoice Provider helps administrators improve the consistency of records used across claims, directories and member service workflows.

WHAT YOUR TEAM CAN DO

Provider records and relationships

Manage identifiers, contact details, service locations, specialities and relationships across providers, networks and business segments.

Data quality and access

Support duplicate review and access to relevant provider information through controlled provisioning.

How it connects

Provide reference information to Smartchoice Claims and Member Service, or other connected applications. Registration details and network relationships are maintained as distinct records.

Configured for your environment

Confirm practice-number and professional-registration fields and any PCNS or statutory-register access. The source product's NPI/NPPES checks are US-specific; South African automated verification requires a separately agreed interface.

Controlled data uploads

Load provider datasets through configurable workflows, review validation results and correct or reject records needing attention.

Directories and connected systems

Produce provider directories and customised reports. Interface with administration and credential-verification solutions where agreed.

Reduce duplicate data maintenance and support more consistent provider information across teams.

Request a Smartchoice demonstration

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