

CLAIMS PAYMENT & RECOVERY ADMINISTRATION

Smartchoice Payments

Bring control to payment preparation.

Manage provider and facility payment workflows with configurable selection criteria and recovery parameters. Smartchoice Payments helps administration teams connect payment activity, overpayments and refunds with the underlying claims.

WHAT YOUR TEAM CAN DO

Configurable payment workflows

Create payments according to selected criteria and customise workflow rules for agreed operating requirements.

Overpayment tracking

Capture overpayments and negative balances, with configurable hold periods before recoveries are applied.

Claim-linked refunds

Record provider refunds against the associated claims to keep the financial history connected.

Payment parameters and outputs

Configure interest and withholding percentages where applicable, and generate remittance data for connected processing arrangements.

How it connects

Integrate payment preparation with claims administration and agreed payment service arrangements. Local banking, EFT and remittance interfaces are defined during implementation.

Configured for your environment

Agree payment authority, approval controls, reconciliation, recovery rules and local timeframes. US Medicare payment deadlines, interest rules and sequestration deductions are not South African defaults.

Support more consistent payment administration and clearer tracking of refunds and recoveries.

Request a Smartchoice demonstration

info@smartchoice.org.za | +27 83 288 3776 | www.smartchoice.org.za

Offered under the Smartchoice brand with underlying Invidasys technology. Invidasys retains its background IP. Rights in Smartchoice-specific and jointly developed components are governed by the applicable agreements.