

MEMBERSHIP & ELIGIBILITY ADMINISTRATION

Smartchoice Membership

A clearer view of every beneficiary.

Keep principal members, dependants and their membership history connected. Smartchoice Membership brings enrolment and eligibility information into one administration environment, helping teams respond to enquiries and maintain consistent records.

WHAT YOUR TEAM CAN DO

Connected beneficiary records

Maintain demographics, addresses, relationships and membership records, including other health cover information.

Enrolment and eligibility

Manage enrolment transactions, eligibility data and status changes through configurable workflows.

Benefit and contribution structures

Associate benefit packages and contribution structures with membership records, with configuration for your scheme environment.

Traceable information

Review transaction history by beneficiary, support provider assignments and access information for reporting.

How it connects

Connect with Smartchoice Claims and Member Service, or existing administration systems. Custom file formats are supported alongside the source platform's US transaction standards.

Configured for your environment

Agree member and dependant categories, benefit option mappings, contribution structures and local exchange formats. Contribution collection, waiting-period logic and local eligibility rules require explicit scoping.

Help teams answer eligibility enquiries with a consistent view of membership information.

Request a Smartchoice demonstration

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