

OPERATIONAL DASHBOARDS & REPORTING

Smartchoice Insights

See the workload. Understand the detail.

Give administration teams a clearer view of their operational data. Smartchoice Insights brings dashboards, troubleshooting views and data exports into supported suite applications, helping users move between the overall picture and individual processing issues.

WHAT YOUR TEAM CAN DO

Operational dashboards

View active claims inventory and application information through dashboards that help teams understand current work.

Flexible data exports

Export information in Excel, CSV, XML or JSON formats for further analysis and reporting.

Processing troubleshooting

Investigate why a transaction is not processing or why a configuration needs attention.

Insights within the workflow

Use analytics within supported applications, connecting operational visibility with the work teams perform each day.

How it connects

Insights is an embedded analytics capability across supported suite applications. The dashboards, datasets and user access available depend on the selected application scope.

Configured for your environment

Agree measures, data refresh expectations, permissions and report layouts. Statutory returns and scheme-specific board packs require scoping; they are not preconfigured outputs evidenced by this datasheet.

Help teams investigate exceptions and prioritise operational work using accessible information.

Request a Smartchoice demonstration

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