

HEALTHCARE SERVICE DATA & SUBMISSION MANAGEMENT

Smartchoice Encounter

Prepare cleaner data for agreed submissions.

Check healthcare service and encounter records before they reach a receiving organisation. Smartchoice Encounter provides a structured process for validating data, correcting exceptions and preparing submission files.

WHAT YOUR TEAM CAN DO

Validate before submission

Apply configured rules and edits to incoming records, detect duplicates and identify data that needs correction.

Keep records available

Maintain an encounter database for analysis and reporting, with visibility of incoming and outgoing file processes.

How it connects

Receive claim-derived records from Smartchoice Claims or other agreed sources. This is a submission and data-quality component; it does not replace a clinical patient record.

Configured for your environment

South African recipients, datasets, response formats and validation rules must be mapped and tested. The source product's US government submission formats do not establish ready-made Council for Medical Schemes reporting.

Work through exceptions

Review XML data and processing queues, with support for adjustments and reversals.

Extend the implementation

Client-specific rules, reports, conversions, historical data loads and customised workflows are optional services scoped to your requirements.

Make submission preparation and exception handling more visible to operational teams.

Request a Smartchoice demonstration

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